



香港海關
Customs and Excise Department

MSSB/RA_01/2021
31 March 2021

Circular

Circular to Money Service Operators

Questionnaire on Use of Bank Account

This is to inform you that the Customs and Excise Department (“C&ED”) is conducting a thematic review of the delivery channels used by Money Service Operators (“MSOs”) in processing the money service transaction with a focus on the use of bank account in the sector. This facilitates the work of C&ED in identifying any existing or potential money laundering and terrorist financing risk that the sector is exposed in this regard and timely devising and implementing the appropriate control or preventive measures to effectively mitigate the risk identified.

The questionnaire of this thematic review has been sent to MSOs by email on 31 March 2021, and it is also available on the C&ED’s website at https://eservices.customs.gov.hk/MSOS/common/otherInfo?request_locale=en.

Please complete and return the questionnaire to the C&ED within 21 days upon receipt of the questionnaire.

Your effort and cooperation in completing this questionnaire will help the C&ED to calibrate and formulate the appropriate strategies for assisting MSOs in adopting proper and legitimate delivery channels to operate the money service business.

Should you have any queries regarding the contents of this circular, please contact us at 2707 7819.

Money Service Supervision Bureau

Customs and Excise Department

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